

Loan of an assistive device

This assistive device is provided on loan by Region Västmanland.

You must not pass on the device to another person, because it has been individually prescribed for you and adapted to suit your needs.

Taking care of your device

The assistive device must be taken care of and cleaned in accordance with the instructions that you receive and the manual that accompanies it. The device must be stored safely so that it is not damaged. You are not allowed to paint or rebuild the device or attach anything to it.

Repairs and service are included in the loan. If your device needs repair, you must contact the Assistive Devices Centre – use our online service at 1177.se/hjalpmedel-vastmanland or call us at 021-17 30 48.

If you are negligent or lose your device, you may be liable to pay compensation. For this reason, you should make sure that your home insurance would cover this.

If anything happens

If your device is stolen, the theft must be reported to the Police and the Assistive Devices Centre must be informed. If an accident happens while you are using your device, you must inform the health professional who prescribed it or the Assistive Devices Centre.

Return the device when you no longer need it

When you no longer need the device, you must return it in a carefully cleaned condition.

Assistive devices can be returned to:

- a local health centre (*vårdcentral*) in Västmanland County
- the Habilitation Centre (*Habiliteringscentrum*)
- the Assistive Devices Centre (*Hjälpmiddelscentrum*)
- the health professional who prescribed the device.

To find out their opening hours, please refer to their respective information pages at 1177.se.

More information

You can find more information about the rules governing loans of assistive devices at 1177.se/hjalpmedel-vastmanland under the heading “This is what we can help you with” (*Det här kan du få hjälp med*).

Hjälpmiddelscentrum, Signalistgatan 2, Västerås.

Customer service: 021-17 30 48

Opening hours: Mondays to Thursdays 8 a.m. to 4:30 p.m., Fridays 8 a.m. to 4 p.m.

(7–8 a.m. for returning and collecting devices only).

In the summer (weeks 25–33), we are open Mondays to Fridays 8 a.m. to 4 p.m.